

COMPETITION TERMS AND CONDITIONS

1. Introduction

- 1.1 These Terms and Conditions apply to the **SABC World Cup Drive** Smart TV Competition (“the Competition”).
- 1.2 The Competition is administered by **NuDebt Management (Pty) Ltd** (“NuDebt” / “the Administrator”) in relation to **SABC TV Licence** accounts placed with or administered by NuDebt for collection purposes.
- 1.3 The Competition is conducted in relation to outstanding SABC TV Licence accounts and is intended to encourage account holders to regularise, settle or make payment arrangements in respect of their outstanding TV Licence obligations.
- 1.4 By participating in the Competition, each participant agrees to be bound by these Terms and Conditions.
- 1.5 These Terms and Conditions must be read together with any campaign communication issued by NuDebt in relation to the Competition.

2. Competition Period

- 2.1 The Competition will commence on **Friday 17 July 2026** and will close at **23h59 on Friday 31 July 2026** (“the Competition Period”).
- 2.2 Only qualifying payments or qualifying arrangements made and reflected during the Competition Period will be considered for purposes of entry into the Competition.
- 2.3 NuDebt reserves the right to amend, extend, suspend or terminate the Competition Period where reasonably necessary, provided that such amendment will not unfairly prejudice participants who have already qualified for entry.

3. Who May Enter

- 3.1 The Competition is open only to natural persons who:
 - 3.1.1 are 18 years or older;
 - 3.1.2 are South African residents;
 - 3.1.3 are the registered account holder, authorised representative, or person lawfully responsible for a SABC TV Licence account administered or collected by NuDebt; and
 - 3.1.4 meet the qualifying criteria set out in clause 4 below.
- 3.2 The following persons are not eligible to enter or win:
 - 3.2.1 directors, members, employees, agents, consultants, contractors or service providers of NuDebt;
 - 3.2.2 directors, employees, agents, consultants, contractors or service providers of SABC who are directly involved in the Competition;
 - 3.2.3 immediate family members or household members of any person referred to in clauses 3.2.1 and 3.2.2; and
 - 3.2.4 any person who is directly involved in the administration, selection, verification or adjudication of the Competition.



4. How to Qualify

- 4.1 A participant will qualify for entry into the Competition only if, during the Competition Period, the participant does one of the following in respect of a valid SABC TV Licence account administered by NuDebt:
 - 4.1.1 pays the full outstanding balance reflected as due on the account; or
 - 4.1.2 makes a qualifying payment of not less than **R100 (one hundred rand)** or
 - 4.1.3 enters into a payment arrangement approved by NuDebt and makes the first required payment under that arrangement before the closing date.
- 4.2 The applicable qualifying method must be the method communicated in the campaign communication. If the campaign communication specifies one qualifying method only, that method will apply.
- 4.3 A payment will only qualify once it has been received, allocated and reflected against the relevant SABC TV Licence account in NuDebt's and/or SABC's records.
- 4.4 Proof of payment alone does not automatically constitute a qualifying entry unless the payment is successfully received, verified and allocated to the correct account.
- 4.5 Any payment that is reversed, dishonoured, disputed, refunded, incorrectly allocated, fraudulent, or otherwise invalid will not constitute a qualifying payment and may result in the participant being disqualified.
- 4.6 For purposes of determining qualification, payment allocation, account status, payment arrangement compliance, winner verification and entitlement to any prize, the records of NuDebt and/or SABC shall constitute prima facie proof of the relevant facts unless proven otherwise.
- 4.7 Where a participant qualifies by entering into a payment arrangement, the participant must remain compliant with that arrangement until the date of the draw. If the participant defaults, cancels, reverses payment, or fails to honour the arrangement before the draw, NuDebt may disqualify the participant.
- 4.8 No participant is required to pay any amount in excess of the lawful amount owing on the relevant SABC TV Licence account in order to participate.
- 4.9 No separate entry fee is payable to NuDebt for participation in the Competition.

5. Number of Entries

- 5.1 Unless otherwise stated in the campaign communication, each qualifying SABC TV Licence account will constitute one entry into the Competition.
- 5.2 If a participant is responsible for more than one SABC TV Licence account, each account may qualify separately, provided that each account independently meets the qualifying criteria.
- 5.3 NuDebt reserves the right to verify whether multiple entries are genuine and properly linked to valid qualifying accounts.
- 5.4 Where a participant is linked to multiple SABC TV Licence accounts, NuDebt reserves the right to determine qualification and eligibility based on the status of all accounts associated with that participant.
- 5.5 NuDebt may disqualify a participant where it reasonably determines that qualifying payments were made solely for the purpose of manipulating the Competition or creating duplicate entries.
- 5.6 Duplicate, manipulated, fraudulent, incomplete or incorrectly submitted entries may be excluded.

6. Prize

- 6.1 The prize is one Smart TV.
- 6.2 The Smart TV will be of a make, model, size and value determined by NuDebt in its sole discretion, unless a specific make, model or value is expressly disclosed in the campaign communication.



6.3 The prize is not transferable, exchangeable, negotiable or redeemable for cash.

6.4 NuDebt may substitute the prize with another prize of similar commercial value if the advertised prize becomes unavailable for reasons beyond NuDebt's reasonable control.

6.5 NuDebt does not provide any warranty, guarantee or representation in relation to the prize, other than any warranty that may be provided by the manufacturer or supplier of the prize.

6.6 Any costs not expressly stated as forming part of the prize, including collection, delivery outside NuDebt's selected delivery area, installation, insurance, accessories, maintenance or repairs, will be for the winner's own account unless otherwise agreed in writing by NuDebt.

7. Winner Selection

7.1 The winner will be selected by means of a random draw from all verified qualifying entries.

7.2 The draw will take place on or about **Monday 3 August 2026**, or as soon as reasonably possible after the Competition closing date.

7.3 The draw will be conducted or overseen using a reasonable and verifiable process.

7.4 NuDebt may appoint an independent person, including an attorney, auditor, accountant or other suitably qualified person, to oversee or verify the draw process where required.

7.5 NuDebt's decision regarding the administration of the Competition, qualification of entries, verification of payments, compliance with these Terms and Conditions, and selection of the winner shall be final and binding, provided that such decision is made fairly, reasonably and in accordance with these Terms and Conditions.

7.6 No correspondence, disputes or appeals will be entered into regarding the draw result, except where required by applicable law.

8. Winner Notification and Verification

8.1 The winner will be contacted using the contact details available on the relevant SABC TV Licence account, NuDebt's system records, or the details provided by the participant.

8.2 NuDebt will make reasonable attempts to contact the selected winner.

8.3 If the selected winner cannot be contacted within 7 business days, fails to respond, fails to provide the required verification information, or is found not to qualify, NuDebt may disqualify that person and select an alternative winner.

8.4 Before the prize is awarded, the selected winner may be required to provide:

8.4.1 proof of identity;

8.4.2 proof of address;

8.4.3 proof that he or she is the registered TV Licence holder reflected on the qualifying account or otherwise legally entitled to claim the prize in relation to that account;

8.4.4 proof of payment, where required;

8.4.5 confirmation of banking, account or payment details where necessary for verification purposes; and

8.4.6 any other information reasonably required to verify eligibility.

8.5 Failure to provide the required information within the period stipulated by NuDebt may result in disqualification.

8.6 The prize shall ordinarily be awarded only to the registered TV Licence holder reflected in NuDebt's and/or SABC's records. NuDebt reserves the right to require additional proof before awarding any prize where payment was made by a third party or where ownership of the account is disputed.

8.7 A participant will not be entitled to the prize merely because he or she has been selected in the draw. The award of the prize remains subject to final verification by NuDebt.

9. Disqualification



9.1 NuDebt may disqualify any participant who:

9.1.1 does not meet the qualifying criteria;

9.1.2 provides false, incorrect, incomplete or misleading information;

9.1.3 manipulates, attempts to manipulate, abuses or circumvents the Competition process;

9.1.4 submits fraudulent proof of payment or false account information;

9.1.5 reverses, disputes or dishonours a qualifying payment;

9.1.6 defaults on an approved payment arrangement before the draw;

9.1.7 acts unlawfully, dishonestly or in bad faith;

9.1.8 breaches these Terms and Conditions; or

9.1.9 is otherwise prohibited from participating under applicable law.

9.2 NuDebt may withhold the prize pending the outcome of any verification or investigation.

9.3 If the prize has already been awarded and NuDebt later discovers that the winner did not qualify or acted fraudulently, NuDebt reserves the right to recover the prize or its value from the winner, to the extent permitted by law.

10. Publicity

10.1 The winner may be requested to participate in reasonable publicity relating to the Competition, including photographs, announcements or winner communications.

10.2 The winner may decline to participate in publicity unless publication is reasonably required for compliance, audit, transparency or winner-announcement purposes.

10.3 NuDebt will not use the winner's image, photograph or personal information for unrelated marketing purposes without the winner's consent.

11. Personal Information and POPIA

11.1 NuDebt will process participants' personal information for purposes of:

11.1.1 administering the Competition;

11.1.2 verifying eligibility;

11.1.3 validating payments and account status;

11.1.4 contacting the winner;

11.1.5 awarding and delivering the prize;

11.1.6 complying with legal, audit and record-keeping obligations; and

11.1.7 dealing with any complaint, dispute, query or investigation relating to the Competition.

11.2 Participants' personal information may be shared with SABC, NuDebt's service providers, auditors, legal advisers or other parties where reasonably necessary for the administration, verification or lawful compliance of the Competition.

11.3 NuDebt will process personal information in accordance with applicable data protection laws, including the Protection of Personal Information Act, 4 of 2013.

11.4 Participants must ensure that all personal information provided to NuDebt is accurate, complete and up to date.

12. Limitation of Liability

12.1 To the fullest extent permitted by law, NuDebt, SABC, their directors, employees, agents, contractors and service providers shall not be liable for any loss, damage, injury, claim, cost or expense suffered by any participant arising from or in connection with:

12.1.1 participation in the Competition;

12.1.2 incorrect, outdated or incomplete account or contact details;

12.1.3 delayed, failed, reversed, dishonoured or incorrectly allocated payments;



12.1.4 technical failures, system errors, communication delays or network interruptions;

12.1.5 the participant's inability to access the Terms and Conditions due to circumstances beyond

NuDebt's reasonable control;

12.1.6 the use, possession, defect, malfunction or failure of the prize; or

12.1.7 any circumstances beyond NuDebt's reasonable control.

12.2 Nothing in these Terms and Conditions is intended to exclude or limit any liability that may not lawfully be excluded or limited under applicable law.

12.3 Nothing in these Terms and Conditions limits any rights that a participant may have under the Consumer Protection Act, 68 of 2008, or any other applicable legislation.

13. No Misrepresentation

13.1 Participation in the Competition does not affect the participant's underlying obligation to pay any lawful amount due on the relevant SABC TV Licence account.

13.2 Nothing in any Competition communication must be interpreted as:

13.2.1 a waiver of the outstanding debt;

13.2.2 a compromise of the account unless expressly confirmed in writing by NuDebt or SABC;

13.2.3 a guarantee that any participant will win the prize;

13.2.4 a representation that all persons who make payment will receive a prize; or

13.2.5 an undertaking that NuDebt will suspend, withdraw or compromise any lawful collection process unless expressly agreed in writing.

13.2.6 participation in the Competition creates any contractual entitlement to a prize unless and until the participant has been selected as a winner and successfully completed all verification requirements.

13.2.7 NuDebt or SABC waives any rights to recover outstanding TV Licence debt or agrees to compromise any debt unless expressly confirmed in writing by an authorised representative.

13.3 A participant remains responsible for ensuring that the correct payment reference, account number and payment details are used.

14. Availability of Terms and Conditions

14.1 These Terms and Conditions will be made available to participants on the NuDebt website.

14.2 Participants may request a copy of the Terms and Conditions from NuDebt during the Competition Period.

14.3 NuDebt may retain copies of the Competition rules, draw records, winner verification records and related documents for legal, audit and compliance purposes.

15. Amendments, Suspension or Termination

15.1 NuDebt may amend, suspend or terminate the Competition if required due to circumstances beyond its reasonable control, legal requirements, operational issues, fraud, abuse, technical failures or any other reason that may compromise the fairness or integrity of the Competition.

15.2 NuDebt will take reasonable steps to ensure that any amendment, suspension or termination does not unfairly prejudice participants who have already qualified.

15.3 Any amendment will be published or communicated in a reasonable manner.

16. Governing Law

16.1 These Terms and Conditions are governed by the laws of the Republic of South Africa.

16.2 Any dispute arising from or relating to the Competition will be dealt with in accordance with South African law.





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17. General

17.1 Participation in the Competition constitutes acceptance of these Terms and Conditions.

17.2 If any provision of these Terms and Conditions is found to be invalid, unlawful or unenforceable, that provision will be severed and the remaining provisions will remain valid and enforceable.

17.3 In the event of a conflict between these Terms and Conditions and any campaign communication, these Terms and Conditions will prevail, unless the campaign communication expressly states otherwise and is approved by NuDebt in writing.

17.4 NuDebt's failure to enforce any provision of these Terms and Conditions will not constitute a waiver of its rights.

NUDEBT MANAGEMENT (PTY) LTD

